

# New Orleans Public Library

## Public Survey



When was the last time you visited a New Orleans Public Library location?

- Less than 1 year
- 1 – 5 years
- Over 5 years
- I visited regularly before Hurricane Katrina but haven't visited since

What reasons don't you use/visit the New Orleans Public Library? (Check all that apply)

- I buy books/materials at bookstores
- I have a home computer
- Library programs don't interest me
- Library hours are not convenient for my schedule
- Library locations are not convenient
- Library staff was not helpful and/or courteous during my last visit
- Library buildings are not appealing to visit
- Other \_\_\_\_\_

What would encourage you to visit?

- Better/ More Materials
- Programs of Interest
- Computers
- Public Meetings
- Social Events (Musical Performance; Art Show)
- Other \_\_\_\_\_

Do you hear about library events and services through:

- TV
- Newspaper
- Radio
- Website
- I don't hear anything about the library
- Other \_\_\_\_\_

General library hours are Monday through Friday from 10am to 5pm. Is this convenient for you?

- Yes
- No

How would you rate the New Orleans Public Library system compared to libraries in other cities?

- Better
- Same
- Worse

**Please send any additional comments to us at [masterplan@gno.lib.la.us](mailto:masterplan@gno.lib.la.us)  
*Thank You for Your Participation!***